

# What is it?

MPS Monitor is the most comprehensive and reliable **cloud solution for remote printer monitoring and print fleet management**, and a leading platform for Managed Print Services Globally.

It has been rated a **Platinum** solution by **Buyers Laboratory** (now Keypoint Intelligence), recognizing it as one of the top products in its category worldwide.



# Welcome to the Internet of Printers

Applying the **Internet of Things (IoT)** concept -the network of physical objects that contain embedded technology to communicate and sense or interact with their internal states or the external environment - to the printer's world, **the Internet of Printers** brings considerable advantages to:

## Users

Precise consumable depletion forecasting reduces waste, simplifies purchasing, enhances maintenance and support, and ensures more efficient asset utilization.

## Providers and OEM

can streamline and automate their processes to reduce operating costs and increase customer satisfaction. By leveraging intelligence from installed devices, they can rely on large volumes of collected data to drive analysis and predictive insights.

## Environment

by reducing polluting waste such as toner and paper, the sustainability of printing processes is significantly enhanced. MPS Monitor also enables participation in a reforestation program directly from deployed printers: **PrintReleaf** is an optional service that automatically and certifiedly offsets the carbon footprint of printed pages.



## MPS Monitor turns the Internet of Printers into reality

**MPS Monitor** is the solution that turns the Internet of Printers into reality: by monitoring and managing printers remotely, **the User can supply Managed Print Services efficiently and profitably**, thanks to:

- a **Data Collection Agent (DCA)** that captures data from printers from any brand and model
- a **Cloud platform** to collect, process, archive and make data available for business processes.
- **API (Application Program Interfaces)** to integrate printer data into the User applications



## Why MPS Monitor?

### What is it for

MPS Monitor enables remote monitoring of network printers, thanks to the collection of data from managed devices. Here you can find its main functionalities:

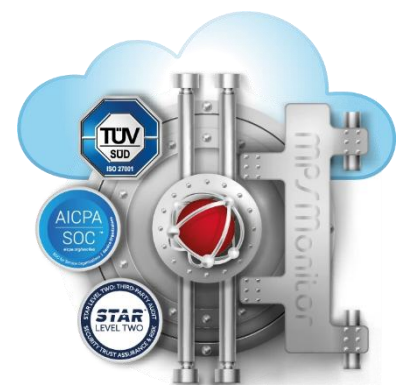
- automated meter reading
- supplies level assessment and alert management
- automated consumables management
- management of cost-per-page contracts
- elaboration of balances, bill book, contract reports
- data integration into management software, ERP and CRM
- history of all events and data related to devices
- advanced reporting on all data collected from devices

### Benefits

- multi-brand monitoring and management of all printer models compliant with the MIB standards
- industry top-level security protecting privacy and confidentiality of business information
- integration with the major management software, for a complete automation of invoicing processes
- non-stop tracking of alerts status and consumable deliveries
- optimized consumables supply processes, as they are completely automated
- forecast of volume and consumption, and constant comparison between forecast and effective data
- no need to contact the user, nor to schedule onsite activities to collect data related to printers

### How to Subscribe

MPS Monitor is available as a Cloud Service, upon subscription of a monthly or annual pay-per-use contract, without requiring any investment in hardware or software licenses.

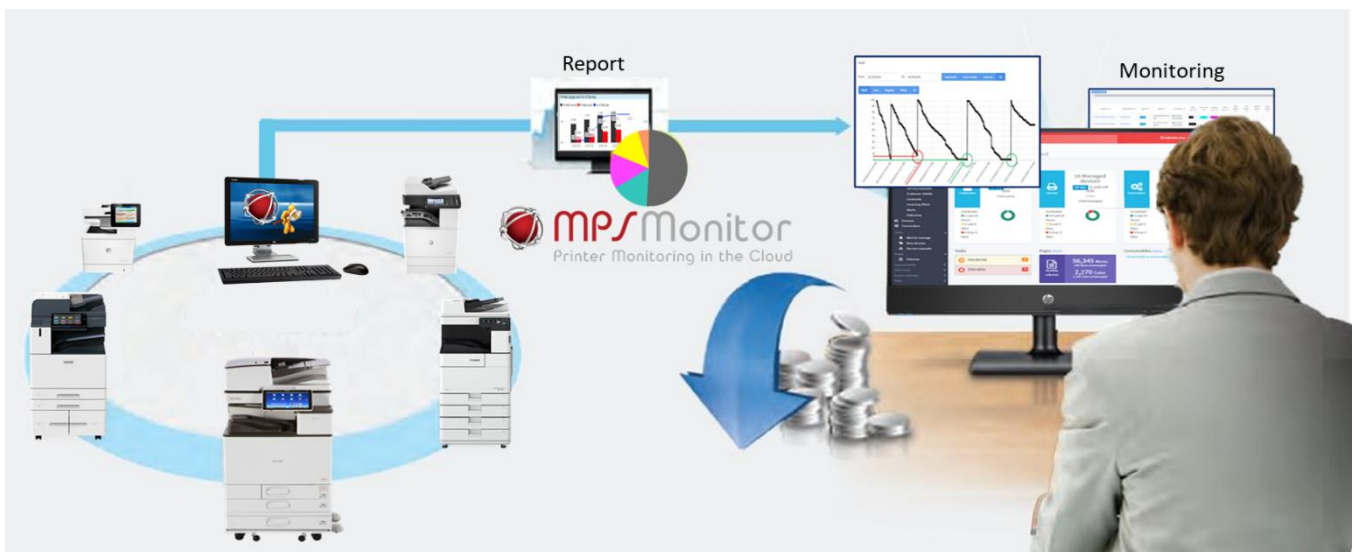


## Technical overview

- **Cloud architecture:** MPS Monitor is a SaaS solution fully operated as a Cloud service
- **data collection:** enabled by the eXplorer network Data Collection Agent (DCA), which can be installed on PCs or servers running Windows, macOS, or Linux (including NanoPi and Raspberry Pi devices), or provided agentless via the HP SDS Cloud DCA.DCA.
- **device discovery:** recognizes and archives devices having an IP address and able to provide information via SNMP standard protocol.
- **integration with customer's ERP solutions:** eAutomate, JIM2, Xero, QuickBooks, etc.
- **interaction with other systems:** interface with the User systems via standard interface (CSV/XML file, email, API REST, etc.)
- **independency:** monitors network printing devices from any brand and model, with standard SNMP protocol, as described in the RFC 1759 (Printer MIB) and RFC 3805 (Printer MIB v2) specifications.
- **scalability:** scalable Cloud architecture, without any limit in the number of devices to be managed
- **multilanguage:** available in English, French, German, Italian, Spanish, Thai, Korean, and Chinese (S/T)
- **business Intelligence:** using built-in Microsoft Power BI, users can design and customize their own BI analytics dashboards.
- **profilability:** customizable users management, with different access levels and protection via username and password, and the possibility to create custom user profile with specific functionalities

## Enterprise-grade security and Reliability

- **data security:** with ISO/IEC 27001, SOC 2, and CSA STAR Level 2 attestations, MPS Monitor complies with the world's most trusted security standards, ensuring the highest levels of data Confidentiality, Integrity, and Availability.
- **cloud service reliability:** MPS Monitor ensures service availability at 99,9%, 24h x 365 days a year. In 2024, the percentage of uptime (total time of service availability) reached an average of 99.97% of the total operating time



## Who is MPS Monitor

[www.mpsmonitor.com](http://www.mpsmonitor.com)

MPS Monitor Srl is the company that develops and provides MPS Monitor, the leading solution for Managed Print Services in Europe, with more than 2,7 million devices and 50 billion of monitored pages per year on more than 390.000 customers.

MPS Monitor is available in Asia region at:

Oberon Asia Ltd.  
1722 MeeWang Building  
364, Gangnam-daero, Gangnam-gu  
Seoul, Korea, 06241  
Mail: [info@oberon-asia.com](mailto:info@oberon-asia.com)  
Web: [www.oberon-asia.com](http://www.oberon-asia.com)

